Keely Floyd

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EDUCATION

Indiana University Purdue University Indianapolis, Indianapolis, IN
Graduate Certificate in Health Policy, May 2025

University of Connecticut, Storrs, CT
Master of Arts, Higher Education and Student Affairs, May 2014

DePauw University, Greencastle, IN
Bachelor of Musical Arts, Honor Scholar Program Graduate, May 2009

UNDERGRADUATE TEACHING EXPERIENCE

PBHL – H475 Health Services Management Capstone, IU Indianapolis
Instructor, Spring 2023 – Present
PBHL – P101 Your Start in Public Health, IU Indianapolis
Instructor, Fall 2021 – Present
PBHL – H379 Career Preparation in Health Service Management, IU Indianapolis
Instructor, Spring 2021 - Present
PBHL – H474 Health Administration Ethics Seminar, IU Indianapolis
Instructor, Fall 2019 – Fall 2022, Spring 2024
PBHL – H245 Professionalism in the Healthcare Workplace, IU Indianapolis
Instructor, Fall 2019 – Present
Adjunct Instructor, Fairbanks School of Public Health, Spring 2019 – Fall 2019
UCOL – U110 First Year Seminar: The Business of Healthcare, IUPUI
Instructor, Fall 2019
UCOL – U210 Career Connections, IUPUI
Instructor, *University College,* Spring 2015 – Spring 2019
SHHS – W211 Orientation to Health and Rehabilitation Professions, IUPUI
Adjunct Instructor, *School of Health and Rehabilitation Sciences,* Fall 2017 – Fall 2018
BUS – X220 Career Perspectives, IUPUI
Adjunct Instructor, *Kelley School of Business,* Fall 2016
UNIV 1820 First Year Experience, University of Connecticut
Co-facilitator, Fall 2013
UNIV 1991 Student Support Services, University of Connecticut
Practicum Student, *Peer Mentor Program,* Fall 2013
INTD 4800 Senior Year Experience, University of Connecticut
Co-facilitator, Fall 2012

ADMINISTRATIVE APPOINTMENTS

Program Internship Coordinator, BSHSM Program, Fairbanks School of Public Health, IU Indianapolis
Fall 2019 – Present

- Recruit employer hosts to provide Capstone internship experiences for 30+ students per year
- Gather and distribute midterm and final evaluation data for all internship students
- Facilitate Internship Interview Day programming and match process twice per academic year
- Maintain internship experience database and statistics
- Manage enrollment and The Record notations for 50+ credit-bearing internships per year
- Facilitate 3-4 Career Outing events to local employer sites per academic year

First-Year Seminar Coordinator, Fairbanks School of Public Health, IU Indianapolis
Summer 2022 – Present

- Coordinate programming and curriculum for 3-5 Bridge and First-Year Seminar courses annually taught by Fairbanks School of Public Health faculty and staff

AWARDS AND GRANTS

Trustees' Teaching Award
Richard M. Fairbanks School of Public Health, Spring 2025

Indiana University Faculty Academy on Excellence in Teaching (FACET)
Indiana University, Spring 2025 Inductee

Barbara D. Jackson Outstanding First-Year Student Advocate Award
IU Indianapolis Division of Undergraduate Education, Spring 2025

Outstanding Mentor
Richard M. Fairbanks School of Public Health, Spring 2025

Favorite Professor
IUPUI Athletics, Fall 2019, Fall 2021

Career Services Innovation Award
Career Development Professionals of Indiana, May 2019

"2nd Place Poster"
AUPHA Annual Meeting, Summer 2021

Outstanding Service to Students Award (IUPUI)
Division of Undergraduate Education, IUPUI, Spring 2018

Nan Bohan Community Engagement Award (IUPUI)
Division of Undergraduate Education, IUPUI, Fall 2017

Welcoming Campus Initiative Grant Recipient
IUPUI, Spring 2017

Outstanding New Professional
Career Development Professionals of Indiana, May 2016

Professional Development Grant Recipient
IUPUI Career Services Council, May 2016

HIGHER EDUCATION EXPERIENCE

Richard M. Fairbanks School of Public Health, Indiana University – Purdue University Indianapolis (IUPUI), Indianapolis, IN
Lecturer, Department of Health Policy and Management, July 2019 – Present

- Serve as primary instructor for 7+ courses each calendar year at all levels of the undergraduate curriculum
- Manage required internship program, yielding professional internships for 40-60 students per academic year
- Oversee logistics for students completing optional internship experiences for academic credit
- Plan and execute 4-6 career outings per year, taking students on trips to learn about local employers in their field of professional interest
- Developed P101, a first-year seminar course for students directly admitted to majors within the Fairbanks School of Public Health

University College, Indiana University – Purdue University Indianapolis (IUPUI), Indianapolis, IN
Career Consultant, Health and Life Sciences Advising Center, July 2014 – July 2019

- Provided 10 to twenty hours per week of individualized counseling appointments for exploratory undergraduate students interested in majors and careers related to healthcare
- Accurately documented details and processes related to student interactions through the IU-wide AdRx system to promote collaboration between support services and continuity in advising
- Managed the Health and Life Science Experience Expo, bringing together representatives from health-focused student organizations, community organizations, and academic programs to provide students information about experiential opportunities in a fair-style setting
- Developed and managed Field Trip Friday career outings to encourage exposure to lesser-known career fields and professional organizations for small groups of exploratory students
- Utilized university networks and partnerships to place service-learning students with approximately 7 community organizations in the Indianapolis community each semester

Center for Career Development, University of Connecticut, Storrs, CT
Graduate Assistant, Internship Resources Team, August 2012 – May 2014

- Approved internship sites, facilitated student meetings, built curriculum, and evaluated assignments for a one-credit internship course intended to emphasize goal setting, professionalism, and current employment trends
- Worked with students in individualized appointments to identify school-based, alumni, and community resources to aid in the search for meaningful internship and cooperative education experiences
- Communicated with internship hosts to ensure that student experiences meet the educational standards set forth by the Fair Labor Standards Act
- Counseled undergraduate students in one-on-one résumé and cover letter appointments to help students connect academic experiences with career goals

Student Support Services, University of Connecticut, Storrs, CT
Practicum Student, *Peer Mentor Program Advisor,* August 2013 – December 2013

- Assisted in curriculum building, classroom facilitation, and grading of assignments for a course designed to further the personal and professional development of the department's Peer Mentors
- Monitored the progress of Peer Mentors to provide structure for the mentoring experience and serve as a resource for questions regarding students of concern
- Collaborated with supervisor and senior mentors to implement a new mentor matching process

Honors Programming and Events, University of Connecticut, Storrs, CT
Academic Advisor, *Orientation Assistant,* January 2013 – August 2013

- Provided academic advising for first-year Honors students in the College of Liberal Arts and Sciences, the School of Nursing, the School of Fine Arts, and the School of Engineering by advising on academic requirements and elective and general education requirements for individual schools and departments
- Advised programming efforts for two student groups focused on the recruitment and retention of Honors peers

Office of Admission, DePauw University, Greencastle, IN
Admission Counselor, July 2009 – June 2012

- Annually evaluated more than 600 applications for admission on the basis of academic accomplishment, rigor of coursework, community involvement, quality of application materials, and personal interactions
- Developed relationships with key alumni in assigned recruitment territory to help build community relationships, host events, and communicate with prospective students
- Conducted personalized interviews with prospective DePauw students to assess college readiness, academic and career goals, and "fit" within the University community
- Oversaw the hiring, development, and supervision of 5-8 senior interns who assisted the counseling staff with prospective student interviews, events, and presentations

SELECT PRESENTATIONS AND PUBLICATIONS

Floyd, K. & Johnson, S.M. (June 17, 2025). *Building Social Connectedness to Enhance Equity and Engagement.* Presentation at the Association of University Programs in Health Administration (AUPHA) Annual Meeting, Columbus, OH.

Floyd, K. & Johnson, S.M. (April 11, 2025). *Building Social Connectedness to Enhance Student Wellbeing.* Presentation at Midwest Conference on Scholarship of Teaching and Learning Conference, South Bend, IN.

Floyd, K. & Johnson, S.M. (April 4, 2025). *Building Social Connectedness to Enhance Equity and Retention*. Presentation at Plater-Moore Conference on Teaching and Learning, Indianapolis, IN.

Floyd, K. (November 6-9, 2024). *Utilizing Career Exploration to Encourage Retention: How Helping Students Explore Can Lead Them to Stay.* Presentation at National Learning Communities (NLCC) Conference, Rosemont, IL.

Floyd, K. & Johnson, S.M. (October 30-31, 2023). *Leveling the Playing Field: HIP for Internship Attainment.* Presentation at Assessment Institute, Indianapolis, IN.

Floyd, K. & Johnson, S.M. (April 6, 2023). *Leveling the playing field: Utilizing experiential learning for internship attainment*. Presentation at Plater Institute on the Future of Learning, Indianapolis IN.

Johnson, S.M. & **Floyd, K.** (March 31, 2023). *Improving Instructor Clarity to Refocus Student Attention*. Poster presentation at Midwest Scholarship of Teaching and Learning Conference, South Bend, IN.

Floyd, K. (July 26-27, 2022). *Utilizing Experiential Learning to 'Level the Playing Field' for Internship Attainment.* Presentation at Midwest Association of Colleges and Employers (MWACE) Conference, Columbus, OH.

Johnson, S.M. & **Floyd, K.** (June 6-9, 2022). *Experiential Learning: What an Internship Can Teach Before It Even Starts.* Poster presentation at the Association of University Programs in Health Administration (AUPHA) Annual Meeting, Salt Lake City, UT.

Floyd, K. (April 1, 2022). *Question of the Day: Creating Collegiality in a College Classroom.* Presentation at Midwest Conference on Scholarship of Teaching and Learning Conference, South Bend, IN.

Johnson, S.M. & **Floyd, K.** (June 8-24, 2021). *Career Ready Graduates: A Curricular Pathwa*y. Poster presentation at the Association of University Programs in Health Administration (AUPHA) Annual Meeting, Virtual. Winner: 2nd Place Best Poster.

Floyd, K., Lay, K., Clayton, K., & Cooper, M. (June 2019). *Grounding the Helicopter: Career Development Advocacy with Students' Family and Friends.* Presentation at National Career Development Association (NCDA) Conference, Houston, TX.

Floyd, K., Lay, K., Clayton, K., & Cooper, M. (May 2018). *Give Family and Friends the EDGE in Supporting Student Career Development*. Presentation at Indiana University EDGE Conference, Indianapolis, IN.

Floyd, K. & Cox, K.M. (March 2017). *Plot Twist Panic: Building Stronger Parallel Plans.* Presentation at National Academic Advising Association (NACADA) Region 5 Conference, Rosemont, IL.

Floyd, K. (July 2016). *The Experience Expo: Utilizing Community to Teach Careers*. Presentation at Midwest Association of Colleges and Employers Regional Conference, St. Louis, MO.

Floyd, K., Cox, K., & Freedman, E. (April 2016). *The Appreciative Advising Framework: Beyond the Academic Appointment*. Presentation at National Academic Advising Association (NACADA) Region 5 Conference, Toronto, ON.

Floyd, K. (December 2013). *Internships as Education: Partnering with Students and Hosts to Ensure Learning in the Workplace*. Presentation at Midwest Cooperative Education & Internship Association (MCEIA) Conference, Indianapolis, IN.

INSTITUTIONAL SERVICE

IU Indianapolis Accessibility Liaison
Faculty Fellow, Fall 2025 – Present
Top 100 Award Steering Committee
Member, Summer 2025 – Present
First Year Experience Advisory Board
Member, Fall 2024 - Present
Equity Champions Faculty Learning Community
Pilot Participant, Spring 2024
IU Indianapolis Honors College Advisory Council
Member, Fall 2023 – Present
IU Indianapolis Center for Service and Learning Advisory Board
Member, Fall 2022 – Present
Plater Civic Engagement Medallion
Selection Committee, Spring 2018, Spring 2019, Spring 2020, Spring 2021, Spring 2022, Spring 2023
Center for Teaching and Learning Faculty Committee
Liaison, Department of Health Policy and Management, Spring 2021 - Present
Civic Engagement Showcase Poster Selection Committee
Member, Spring 2020
Student Employee and Supervisor of the Year Nomination Committee
Member, Spring 2020, Spring 2021
Division of Undergraduate Education Faculty Committee
HPM Representative, Scholarship and Awards Committee, Spring 2021 - Present
HPM Representative, *Admissions Committee Member,* August 2019 – August 2021
Career Services Council
Chair, Events & Communications Committee, January 2017 – August 2020
Board Member at Large, August 2016 – August 2020
DUE Academic Dismissal Reinstatement Committee
Member, May 2018 – August 2019
Fall Career Week Committee
Member, July 2014 – Spring 2023
University College Major-Career Changers Action Team (MCCAT)
Member, Spring 2019
First Year Seminar Connections & Community Subcommittee
Member, AY 2018-2019
First Year Seminar Academic Experience Subcommittee
Member, AY 2018-2019
Health Careers Club
Staff Advisor, Spring 2015 – Fall 2019
Health Careers Opportunities Program (HCOP)
Guest Lecturer, Summer 2016, Summer 2017, Summer 2018
Ethics of Healthcare Volunteerism Work Group
Member, Spring 2018

PROFESSIONAL SERVICE

Career Development Professionals of Indiana (CDPI)
Historian, July 2024 – July 2025
Past-President, July 2023 – July 2024
President, July 2022 – July 2023
President-Elect, July 2021 – July 2022
Treasurer, February 2019 – July 2021
Chair, Conference Programming Subcommittee, Spring 2018

Indiana HOSA
Presentation Judge, April 2022, April 2023

Indianapolis Business Journal (IBJ) Media
Publications Advisory Board, "Grad" and "Career Ready" Magazines, January 2018